



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Date Application of:

B. Reilly BARRY et al.

Application No.:

09/159,695

Reply under 37 CFR 1.116
EXPEDITED PROCEDURE

Examiner: Refai, R.

Filed:

September 24, 1998

Group Art Unit: 2152

Customer No.: 25537

Attorney Docket No.: COS97087

Client Docket No.: 09710-1121

For: INTEGRATED CUSTOMER INTERFACE SYSTEM FOR
TELECOMMUNICATIONS MANAGEMENT

Mail Stop AF
Alexandria, VA 22313-1450

RESPONSE UNDER 37 CFR 1.116

Dear Sir:

In response to the final Office Action of January 24, 2006, please amend this application
as follows.

*(RM) 4/11/06
DO NOT ENTER*

AMENDMENT AND PRESENTATION OF CLAIMS 2

REMARKS 42

Please enter AF.

(RM)

4/21/06